



BERKHAMSTED DRUM LESSONS

T's & C's

Fees

1. Any future annual review of fees will be subject to a full school term's notice.

Payment

1. Lessons will be invoiced monthly. You will receive your invoice on the day of your first lesson in the month and it is assumed that unless agreed otherwise, all students will have one lesson a week.
2. Payment of invoices is due on receipt. Reminder messages will be sent after 3 and 5 days of invoice being sent out. Any payment still outstanding after day 5 may be subject to a late payment fee.
3. Payment is to be made by BACS
4. Once payment has been made, you are committed to having the lessons during that calendar month – lessons are not transferable from one month to the next.

Missed/Cancelled Lessons

1. Notice of any planned lesson cancellations in any given month must be given at the beginning of that month before your first lesson. Eg, for holidays/school trips etc.
 - a. If you need to cancel the first lesson of the month, notice must be given before the last lesson of the previous month.
 - b. If you need to cancel a lesson for any reason including illness, I will do my best to offer you an alternative time to make it up within that month. If however we cannot find a mutually convenient time to make up the lesson, the lesson will not be refunded.
 - c. If a lesson is cancelled with less than 24 hours notice, the lesson will not be refunded.
2. If I have to cancel a lesson and we cannot find a mutually convenient time to make up the lesson, you will receive a refund, by way of the credit rolling over to the next calendar month.
3. A minimum of 2 weeks notice is due, should you want to cease lessons. This means that unless notice is given at least 2 weeks before the next month's payment is due, then you will be liable for that following month's payment, as well.